

COOKIE POLICY

What are Cookies?

Cookies are small text files that your browser stores on your computer. They serve various purposes, such as remembering your site visits, keeping you logged in, and helping us analyse monthly website traffic. While they contain information about your computer usage, they do not store personal details like your name.

Cookies can be either "persistent" or "session" cookies. Persistent cookies are stored by the browser until their expiry date, while session cookies expire at the end of your browsing session.

About our Cookie Policy

This Cookie Policy applies to all Ava Jane Ltd websites and mobile applications and is an integral part of Letchworth Living website Terms and Conditions. By accessing the website, you agree that this Cookie Policy applies each time you visit on any device. All updates to this Cookie Policy will be posted on our website, and your continued use of the website indicates your acceptance of these changes.

Cookies We Use

We utilise cookies for the following purposes:

- i. Authentication: Identifying you during your website visit and navigation.
- ii. Forms: Maintaining the state of partially completed forms for your convenience.
- iii. Security: Employing cookies as part of security measures to protect user accounts and prevent fraudulent use.
- iv. Status: Determining if you are logged into our website.

Cookies Used by Service Providers

Our service providers also use cookies, which may be stored on your computer when you visit our website. We employ Google Analytics to analyse website usage, and you can find Google's privacy policy at: <u>Google Privacy Policy</u>.

Managing Cookies

Most browsers allow you to refuse or delete cookies in your user preferences area. The methods for doing so vary by browser and version. For information on blocking and deleting cookies on commonly used browsers, visit the following links:



Apple: <u>Safari</u> Google: <u>Chrome</u> Internet Explorer: <u>Internet Explorer</u> Microsoft: <u>Edge</u> Mozilla: <u>Firefox</u>

Blocking Cookies

It is important to note that blocking all cookies may impact the usability of many websites. If you choose to block cookies, some features on our website may not be accessible.

Our Details

This website is owned and managed by Letchworth Living (including letchworthliving.co.uk), a trading name of Ava Jane Ltd. Ava Jane Ltd is a registered company in England and Wales, company no. 13823441, with its registered office at 72 New Road, Clifton, Shefford, England, SG17 5JL.

Created: January 2024 Review: January 2025